

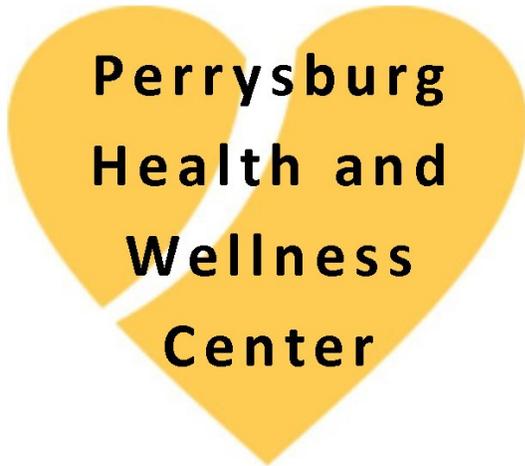
Perrysburg Health and Wellness Center



Employee Communication







You asked... WE LISTENED
All medical services are now available any day you choose during health center hours. We are here for you!



Perrysburg Health and Wellness Center
1090 W. South Boundary St. Suite 200
Perrysburg, OH 43551
Phone: 567-331-2500

MISSION OF THE HEALTH CENTER

To provide the opportunity for the employees to have access to quality health care that is dedicated to improving and maintaining the health and wellness of the employees, spouses, and dependents eligible to participate.

HEALTH CENTER SERVICES

A Board Certified Primary Physician, Registered Nurse, and Medical Assistant will be conducting office hours in the health center throughout the week as outlined above.

Health center services include onsite primary care, convenient care, annual physicals, medication dispensing, laboratory services, health & wellness screening, disease education/management and lifestyle coaching.

Do you take a medication that we can provide or need a lab draw that we can perform?

Contact us!

HOURS

Monday	7:30am to 4:30pm
Tuesday	7:00am to 4:00pm (updated hours)
Wednesday	Closed
Thursday	9:00am to 6:00pm
Friday	7:30am to 4:30pm

SCHEDULE APPOINTMENTS

Visits can be scheduled by participants:
On-line at: <https://clinic.wecaretlc.com>
Or
By calling: **567-331-2500**

Do you have outside labs or medication prescriptions? We can help! Bring your outside prescriptions to a provider appointment to determine if it can be dispensed with free medications available on the health center formulary. We can also complete most outside lab orders in the health center without you seeing the provider.





COMMITTED TO IMPROVING AND MAINTAINING THE HEALTH OF EMPLOYEES AND THEIR FAMILIES

COST

These health center services are offered at **no expense** to the participant. Visits, formulary medication, and laboratory testing are provided at **\$0 out-of-pocket** expense for participants. There are **no deductible** limits to be met.



IN PERSON

New patient visits are scheduled for 40 minutes and routine visits are scheduled for 20 minutes or longer if needed. The physician or nurse practitioner can provide primary care, treat routine conditions, and/or provide urgent/convenience care. Education, wellness, and preventative care are the building blocks of the individualized health care initiatives in the health center.

PARTICIPATION

Participation in the health center is totally voluntary. Participants that elect not to utilize the health center will continue to receive health benefits as provided by your employer with all of the Plan deductible/co-pay/network provisions.

To participate in the health center, we recommend that a Health Risk Assessment (HRA) and fasting laboratory work be completed as a baseline for further medical care. The risk factors identified in our HRA are:

- Diabetes
- Heart Disease
- Obesity
- COPD
- Asthma
- Cancer



POINTS TO REMEMBER

All health information within the health center remains confidential. No personal health information (PHI) is shared with your employer in any way.

A secure Electronic Medical Record protects all participant information and ensures confidentiality and privacy.

If questions or concerns arise, or you simply want to voice satisfaction, you may call the WeCare tlc Satisfaction Hot Line at **800-941-0644**, choose option **4**.

Adult Primary Care

Comprehensive Primary Care Services

- Episodic Care (e.g., Diagnosis/Treatment Of Colds, Flu, Dizziness, Nausea, Headaches, Rashes, Acute Injuries, Minor Surgical Procedures, etc.)
- Onsite, Face-To-Face Chronic Condition Diagnosis/Management, Including Personalized Care Plan And Risk Reduction Plan (e.g., chronic disease)
- Minor First-Aid (e.g., Bumps, Bruises, Cuts, Small Burns, Muscle Strains, etc.)
- Personal Hygiene Issues
- On-Site Prescription Drug Dispensary
- Comprehensive Laboratory Diagnostic Services

Imaging

- X-Ray
- Additional Services Available

Key Care Management Services

- Care Coordination
- Referral Management

Wellness/Prevention Services

- Full Physicals (Including Well Woman Exams)
- Wellness Program Oversight And Analysis
- Health Risk Assessments And Evaluations
- Biometric Blood Analysis
- Wellness Prevention Lunch and Learns
- Administering Vaccinations, Tetanus Shots, Flu Shots, Etc.
- Counseling For Stress-Related Issues
- On-Site Targeted Total Lifestyle Counseling

Injections (with patient supplying drug)

- Allergies
- Depo
- B12



Risk Identification

- Predictive Analytics To Identify
 - ◆ Chronic Risk
 - ◆ Acute Conditions
- Employee Education Regarding The Health Center And Its Programs/Benefits;
- Care Gap Analysis
- Drug Interactions
Allergy Alerts

Pediatric Services

2 Yrs & Older (Convenience Care Only)

- Fever
- Cough
- Ear Ache
- Minor Illness

10 Yrs & Older

- Routine Primary Care
- School Physicals (with limits regarding immunizations)

(All Other Issues Should Be Seen By A Pediatrician)

Occupational & Worker's Compensation Services

- Pre-Employment Physical Exams, Medical Histories; Screenings
- Yearly Employment Physicals (Dot And Ndot)
- Random Drug Screenings (Urine And Nicotine)
- Care For Work-Related Injuries
- Prescribing Physical Therapy for Occupational Injuries or Illnesses
- Law Enforcement Physicals
- Hepatitis and Tetanus Vaccination
- Spirometry Testing
- Assisting Client Departments with Review of Workers Compensation Claims
- Assisting Clients with Injury Reduction Training Programs



WeChampion

WeCare tlc's Personal Integrative Nurse Coaching Program

(previously disease management)

WeCare tlc's WeChampion is an integrated and personalized nurse coaching program in an effort to meet the needs of each individual/employee, looking to improve their current state of health and overall wellness.

Program Goals

WeChampion provides employees with ways to stay healthy and to improve their ongoing health issues.

The goals of our program are to:

- Enhance employee/individual health and morale
- Improve employee productivity and retention
- Lower health-related costs
- Understanding of future risks
- Educate and problem solve
- Empowerment in healthy coping skill's

Program Components

WeCare tlc's WeChampion Program consists of:

- A Health Risk Assessment
- Biometric Testing
- Health, Disease and Lifestyle Education
- Weight Management
- Smoking Cessation
- Campaigns and Challenges
- Health & Wellness Coaching
- Incentive Management
- Monthly Wellness Focus
- Health Coaching by a Registered Nurse
- Behavioral Modification Techniques
- Demonstrated Outcomes



Proven ability to provide the education to empower participants to understand and manage their chronic medical conditions.



Perrysburg Formulary

ACTOS	PIOGLITAZONE HCL	30MG TAB #90
ACTOS	PIOGLITAZONE HCL	45MG TAB #90
ALBUTEROL SULFATE	ALBUTEROL SULFATE	2.5MG/3ML VIAL 3 ML
ALTACE	RAMIPRIL	2.5MG CAP #100
ALTACE	RAMIPRIL	5MG CAP #90
AMARYL	GLIMEPIRIDE	2MG TAB #30
AMARYL	GLIMEPIRIDE	4MG TAB #30
AMITRIPTYLINE HCL	AMITRIPTYLINE HCL	25MG TAB #30
AMOX TR-POTASSIUM CLAVULANATE	AMOXICILLIN/POTASSIUM CLAV	200-28.5/5 SUSP 100 ML
AMOXICILLIN	AMOXICILLIN	250MG/5ML SUSP 100 ML
AMOXICILLIN	AMOXICILLIN	400MG/5ML SUSP 100 ML
AMOXICILLIN	AMOXICILLIN	500MG CAP #30
ANTIFUNGAL	CLOTRIMAZOLE 1% CRM	CRE 30 GM
ANTIVERT	MECLIZINE	25MG TAB #30
APLISOL	TUBERCULIN,PURIF.PROT.DERIV.	5 T/0.1ML VIAL 1 ML
AUGMENTIN	AMOXICILLIN/POTASSIUM CLAV	500-125MG TAB #20
AUGMENTIN	AMOXICILLIN/POTASSIUM CLAV	875-125MG TAB #20
BACTRIM DS	SULFAMETHOXAZOLE/TRIMETHOPRIM	800-160MG TAB #14
BACTROBAN	MUPIROCIN	2% OINT 22 GM
BETAMETHASONE VALERATE	BETAMETHASONE VALERATE	45 GM
BOOSTRIX TDAP	DIPHTH,PERTUSS(ACELL),TET VAC	2.5-8-5/.5 VIAL 0.5 ML
CALAN	VERAPAMIL HCL	120MG TAB #30
CALAN SR	VERAPAMIL HCL ER	120MG TAB #90
CALAN SR	VERAPAMIL HCL	240MG TAB #30
CARDIZEM CD	DILTIAZEM HCL	180MG CAP #30
CARDIZEM CD	DILTIAZEM HCL	240MG CAP #30
CATAFLAM	DICLOFENAC POTASSIUM	50MG TAB #30
CEFTIN	CEFUROXIME AXETIL	500MG TAB #20
CELEXA	CITALOPRAM HYDROBROMIDE	20MG TAB #30
CELEXA	CITALOPRAM HYDROBROMIDE	40MG TAB #30
CETIRIZINE HYDROCHLORIDE	CETIRIZINE HCL	10MG TAB #30
CIPRO	CIPROFLOXACIN HCL	500MG TAB #14
CLARITIN	LORATADINE	10MG TAB #90
COREG	CARVEDILOL	12.5MG TAB #90
COREG	CARVEDILOL	3.125MG TAB #180
COREG	CARVEDILOL	6.25MG TAB #90
COZAAR	LOSARTAN POTASSIUM	100MG TAB #90
COZAAR	LOSARTAN POTASSIUM	50MG TAB #90
CRESTOR	ROSUVASTATIN CALCIUM	10MG TAB #90
CRYSELLE	NORGESTREL-ETHINYL ESTRADIOL	0.3-0.03MG TAB #28

Perrysburg Formulary (cont.)

Brand Name	Generic Name	Form/Qty
DEBROX	CARBAMIDE PEROXIDE	6.5 % DROP 15 ML
DELTASONE	PREDNISONE	20MG TAB #30
DEXAMETHASONE SODIUM PHOSPHATE	DEXAMETHASONE SODIUM PHOSPHATE	4MG/ML VIAL 1 ML
DEXASPORIN	NEOMYCIN/POLYMYXIN B/DEXAMETHA	0.1 % DROP 5 ML
DIABETA	GLYBURIDE	5MG TAB #30
DICLOFENAC SODIUM	DICLOFENAC SODIUM	75MG TAB #30
DIFLUCAN	FLUCONAZOLE	150MG TAB #1
DIPHENHYDRAMINE HCL	DIPHENHYDRAMINE HCL	50MG/ML VIAL 1 ML
DYAZIDE	TRIAMTERENE/HYDROCHLOROTHIAZID	37.5-25MG CAP #30
EAR WAX REMOVAL	CARBAMIDE PEROXIDE	6.5 % DROP 15 ML
EFFEXOR ER	VENLAFAXINE HCL ER	75MG CAP #30
ENGERIX-B	HEP B VIRUS (10BOX)	20MCG/ML SYRI 10 ML
FERROUSUL	FERROUS SULFATE	325(65)MG TAB #100
FLAGYL	METRONIDAZOLE	500MG TAB #30
FLEXERIL	CYCLOBENZAPRINE HCL	10MG TAB #30
FLOMAX	TAMSULOSIN HCL	0.4MG CAP #30
FLONASE	FLUTICASONE PROPIONATE	50MCG SPY 16 GM
FOSAMAX	ALENDRONATE SODIUM	70MG TAB #12
GLUCOPHAGE	METFORMIN HCL	1000MG TAB #90
GLUCOPHAGE	METFORMIN	500MG TAB #30
GLUCOPHAGE	METFORMIN HCL	850MG TAB #90
GLUCOTROL	GLIPIZIDE	10MG TAB #90
GLUCOTROL	GLIPIZIDE	5MG TAB #90
GLUCOTROL ER	GLIPIZIDE ER	10MG TAB #90
HUMALOG	INSULIN LISPRO	100/ML VIAL 10 ML
HUMALOG KWIPEN	INSULIN LISPRO	100/ML INSU 15 ML
HYDROCHLOROTHIAZIDE	HYDROCHLOROTHIAZIDE	12.5MG TAB #90
HYDROCHLOROTHIAZIDE	HYDROCHLOROTHIAZIDE	25MG TAB #90
HYZAAR	LOSARTAN/HYDROCHLOROTHIAZIDE	100-12.5MG TAB #90
HYZAAR	LOSARTAN/HYDROCHLOROTHIAZIDE	100MG-25MG TAB #90
IBU	IBUPROFEN	600MG TAB #90
IMDUR	ISOSORBIDE MONONITRATE	30MG TAB #30
IMITREX	SUMATRIPTAN SUCCINATE	100MG TAB #9
IMITREX	SUMATRIPTAN SUCCINATE	50MG TAB #9
IMITREX	SUMATRIPTAN SUCCINATE	6MG/0.5ML VIAL 1 ML
K-TAB	POTASSIUM CHLORIDE	10 MEQ TAB #30
KEFLEX	CEPHALEXIN	500MG CAP #30
KENALOG-40	TRIAMCINOLONE ACETONIDE	40MG/ML VIAL 5 ML
KETOCONAZOLE	KETOCONAZOLE	2% CREA 30 GM
KETOROLAC TROMETHAMINE	KETOROLAC TROMETHAMINE	60MG/2 ML VIAL 2 ML
KLOR-CON M10	POTASSIUM CHLORIDE	10 MEQ TAB #30
KLOR-CON M20	POTASSIUM CHLORIDE	20 MEQ TAB #90
LABELS	MEDICAL SUPPLY, MISCELLANEOUS	EACH #250
LAMISIL	TERBINAFINE HCL	250MG TAB #90
LANTUS	INSULIN GLARGINE,HUM.REC.ANLOG	100/ML VIAL 10 ML

Perrysburg Formulary (cont.)

Brand Name	Generic Name	Form/Qty
LANTUS SOLOSTAR	INSULIN GLARGINE,HUM.REC.ANLOG	100/ML (3) INSU 15 ML
LASIX	FUROSEMIDE	20MG TAB #30
LASIX	FUROSEMIDE	40MG TAB #30
LEVEMIR FLEXPEN	INSULIN DETEMIR	100/ML (3) INSU 15 ML
LEXAPRO	ESCITALOPRAM OXALATE	10MG TAB #30
LEXAPRO	ESCITALOPRAM OXALATE	20MG TAB #30
LIPITOR	ATORVASTATIN CALCIUM	20MG TAB #30
LIPITOR	ATORVASTATIN CALCIUM	40MG TAB #30
LOFIBRA	FENOFIBRATE	160MG TAB #30
LOPID	GEMFIBROZIL	600MG TAB #90
LOPRESSOR	METOPROLOL TARTRATE	100MG TAB #30
LOPRESSOR	METOPROLOL TARTRATE	50MG TAB #90
LOTENSIN	BENAZEPRIL HCL	20MG TAB #30
LOTENSIN	BENAZEPRIL HCL	40MG TAB #30
LOTRISONE	CLOTRIMAZOLE-BETAMETHASONE	15 GM
MACRODANTIN	NITROFURANTOIN MACROCRYSTAL	100MG CAP #14
MARLISSA	LEVONORGESTREL/ETHIN. ESTRADIOL	0.15-0.03 TAB #28
MAXZIDE-25 MG	TRIAMTERENE/HYDROCHLOROTHIAZID	37.5-25MG TAB #90
MEVACOR	LOVASTATIN	40MG TAB #90
MINOCIN	MINOCYCLINE HCL	100MG CAP #30
MOBIC	MELOXICAM	15MG TAB #90
MOBIC	MELOXICAM	7.5MG TAB #90
MYCOSTATIN	NYSTATIN	100000/ML ORAL 60 ML
NAPROSYN	NAPROXEN	500MG TAB #100
NASAL DECONGESTANT	OXYMETAZOLINE HCL	0.05 % SPR 15 ML
NASAL DECONGESTANT	OXYMETAZOLINE HCL	0.05 % SPR 30 ML
NASAL DECONGESTANT PE	PHENYLEPHRINE HCL	10MG TAB #36
NASAL SPRAY	SODIUM CHLORIDE	0.65 % SPR 45 ML
NEURONTIN	GABAPENTIN	100MG CAP #30
NEURONTIN	GABAPENTIN	300MG CAP #30
NICODERM CQ	NICOTINE	14MG/24HR PATC #14
NICODERM CQ	NICOTINE	21MG/24HR PATC #14
NICODERM CQ	NICOTINE	7MG/24HR PATC #14
NITROSTAT	NITROGLYCERIN	0.4MG TAB #25
NORVASC	AMLODIPINE BESYLATE	10MG TAB #30
NORVASC	AMLODIPINE BESYLATE	5MG TAB #30
NOVOLOG	INSULIN ASPART	100/ML VIAL 10 ML
NOVOLOG FLEXPEN	INSULIN ASPART	100/ML (3) INSU 15 ML
NYSTATIN	NYSTATIN	15 GM
OCUFLOX	OFLOXACIN	0.3 % DROP 5 ML
PAXIL	PAROXETINE HCL	20MG TAB #90
PAXIL	PAROXETINE	40MG TAB #30
PENICILLIN V POTASSIUM	PENICILLIN V POTASSIUM	250MG TAB #30
PHENERGAN	PROMETHAZINE HCL	25MG TAB #30

Perrysburg Formulary (cont.)

Brand Name	Generic Name	Form/Qty
PLAVIX	CLOPIDOGREL BISULFATE	75MG TAB #30
PREDNISONE	PREDNISONE	5MG TAB #21
PRILOSEC	OMEPRAZOLE	20MG CAP #90
PRILOSEC	OMEPRAZOLE	40MG CAP #30
PRINIVIL	LISINOPRIL	20MG TAB #90
PROSCAR	FINASTERIDE	5MG TAB #30
PROTONIX	PANTOPRAZOLE SODIUM	20MG TAB #90
PROZAC	FLUOXETINE	20MG CAP #30
ROBITUSSIN DM	DEXTROMETHORPHAN/GUAIFENESIN	100MG/10MG/5ML SYRU 120 ML
ROCEPHIN	CEFTRIAZONE SODIUM	500MG VIAL #1
SILVADENE	SILVER SULFADIAZINE	1% CREA 50 GM
SINGULAIR	MONTELUKAST SODIUM	10MG TAB #90
SOLU-MEDROL	METHYLPREDNISOLONE SOD SUCC/PF	125MG/2ML VIAL #1
ST. JOSEPH ASPIRIN	ASPIRIN	81MG TAB #36
SUPHEDRINE PE	PHENYLEPHRINE HCL	10MG TAB #36
SYNTHROID	LEVOTHYROXINE SODIUM	100MCG TAB #30
SYNTHROID	LEVOTHYROXINE SODIUM	112MCG TAB #90
SYNTHROID	LEVOTHYROXINE SODIUM	125MCG TAB #90
SYNTHROID	LEVOTHYROXINE SODIUM	150MCG TAB #30
SYNTHROID	LEVOTHYROXINE SODIUM	25MCG TAB #90
SYNTHROID	LEVOTHYROXINE SODIUM	50MCG TAB #90
SYNTHROID	LEVOTHYROXINE SODIUM	75MCG TAB #90
SYNTHROID	LEVOTHYROXINE SODIUM	88MCG TAB #90
TENORMIN	ATENOLOL	100MG TAB #30
TENORMIN	ATENOLOL	25MG TAB #30
TENORMIN	ATENOLOL	50MG TAB #30
TESSALON	BENZONATATE	200MG CAP #30
TETANUS-DIPHTHERIA-DECAVAC	TETANUS-DIPHTHERIA TOXOIDS/PF	5-2/0.5ML SYRI 10 ML
TOPAMAX	TOPIRAMATE	25MG TAB #90
TOPROL ER	METOPROLOL SUCCINATE	50MG TAB #90
TOPROL XL	METOPROLOL SUCCINATE	100MG TAB #90
TOPROL XL	METOPROLOL SUCCINATE	25MG TAB #90
TRI FEMYNOR	NORGESTIMATE-ETHINYL ESTRADIOL	18/.215/.25 /035MG TAB #28
TRIAMCINOLONE ACETONIDE	TRIAMCINOLONE ACETONIDE	0.1% CRM 15 GM
TUSSIN DM	GUAIFENESIN/DEXTROMETHORPHAN	100-10MG/5 SYRU 120 ML
VASOTEC	ENALAPRIL MALEATE	10MG TAB #30
VASOTEC	ENALAPRIL MALEATE	20MG TAB #30
VASOTEC	ENALAPRIL MALEATE	5MG TAB #100
VEETIDS 250	PENICILLIN V POTASSIUM	250MG TAB #30
VENTOLIN HFA	ALBUTEROL SULFATE	90MCG HFA 8 GM
VITAMIN D	ERGOCALCIFEROL	50000 UNIT CAP #12
WELLBUTRIN SR	BUPROPION HCL	150MG TAB #30
ZANAFLEX	TIZANIDINE HCL	4MG TAB #30
ZANTAC	RANITIDINE HCL	150MG TAB #30
ZANTAC	RANITIDINE HCL	300MG TAB #30

Perrysburg Formulary (cont.)

Brand Name	Generic Name	Form/Qty
ZESTORETIC	LISINOPRIL/HCTZ	20-12.5MG TAB #30
ZESTRIL	LISINOPRIL	10MG TAB #90
ZESTRIL	LISINOPRIL	40MG TAB #90
ZITHROMAX	AZITHROMYCIN	250MG TAB #6
ZOCOR	SIMVASTATIN	10MG TAB #90
ZOCOR	SIMVASTATIN	20MG TAB #90
ZOCOR	SIMVASTATIN	40MG TAB #30
ZOLOFT	SERTRALINE HCL	100MG TAB #90
ZOLOFT	SERTRALINE HCL	50MG TAB #90
ZOVIRAX	ACYCLOVIR	400MG TAB #30
ZOVIRAX	ACYCLOVIR	800MG TAB #35
ZYLOPRIM	ALLOPURINOL	100MG TAB #30
ZYLOPRIM	ALLOPURINOL	300MG TAB #30

Did you know you have access to the patient portal?

Online at:

<https://clinic.wecaretlc.com>
(directions are on the following page)

To log in all you need is:

Your Group ID#

User ID#

Password

Places you can go

- Online Scheduling
- Lab and HRA Results
- Educational Materials
- Videos
- Health Score
- Patient Message Center
- Request Medication
- And much more

Ask your nurse to give you a one-on-one tutorial to get you started!



Employee FAQ's

About the employee health center

What is the purpose of the health center?

To provide employees and dependents with quality convenient medical services including health services including primary care, laboratory services, most prescriptions, and a wellness program at little to no cost, depending on type of medical plan enrollment.

Do I have to use the Health center?

No. Although we feel you will benefit from making the Health center your “medical home”, participation is voluntary.

Is the Health center replacing my primary care physician?

You may continue to use your present provider if you wish.

What is a “Convenience Care” Visit?

Convenience Care is when you find you need to use the health center and have not made an appointment. You are still able to visit the health center, but priority will be given to those who have previously made appointments.

Will my health insurance change once the Health center is open?

No. Your health plan benefits will remain in place.

If I need to be seen in the Health center will the time be taken from my pay?

You will take the time as you currently do when you go see a physician, have laboratory work, or pick up your medications.

Who do I contact if I have a problem with the Health center?

You can feel free to call our Hotline at 1(800) 941-0644 option 4. Someone will call you back to discuss your issue.

Are my visits shared with my employer?

No. Only the physician and the other WeCare tlc Clinical staff will have access to the data. It will only be used by the Health center staff for the purpose of helping you with your health issue.

About your medical information

How do I transfer my medical records to the Health center?

Ask your primary care physician to release copies of your records to you or you can go by the Health center when it is open and fill out a medical release form. The staff will send this form to your physician and have your records sent directly to the Health center. Then, schedule an appointment with the health center physician at which time you will be able to review your records and establish your medical history in the electronic record.

FAQ's (cont.)

Will the health center forward copies of my medical records from the health center to my Primary Care Physician?

Yes. When a release of information is signed and received in the health center, a copy of your records will be either given to you or sent directly to your Primary Care Physician.

About appointments at the health center

Do I need a referral to use the health center?

No referral is needed to use the health center.

Do I have to have an appointment?

We request that appointments are scheduled on-line at <https://clinic.wecaretlc.com>, the scheduling line at 800-941-0644, option 3 or by calling the health center. We do know that things do come up without notice and the health center staff will do everything possible to meet your unexpected needs as quickly as possible.

How do I schedule an appointment?

Scheduling can either be done on-line at <https://clinic.wecaretlc.com>, by calling the scheduling line at 800-941-0644, option 3 or by calling the health center directly. As we draw closer to the time of the health center opening, you will receive specific directions as to how to schedule an appointment.

Can the health center make referrals to any specialists?

Yes, the health center staff will assist you with referral to specialist within your network as needed and ordered by the health center's Physician.

About what the health center offers

What type of medical provider services can I receive at the health center?

Medical Services include but are not limited to the following: Sore throats/ears/headache, strains, sprains, musculoskeletal problems, abdominal pain, non-specific chest pain, cough, sinus, allergies, allergy injections with patient supplying drug, rashes, acute injuries, acute routine office procedures, minor surgical procedures, such as sutures for laceration treatment, flu shots. The health center will dispense medications commonly utilized by your health plan and provide laboratory testing. EKGs, pulse oximetry and much more.

Can I get all my medications from the health center?

Certain drugs available will be available to employees and dependents with no out of pocket expenses. There will be every attempt made to have as many drugs used by the employees in the health center. We will review the list of medications quarterly to see if there are drugs that need to be added to the pharmacy inventory.

Can I have my laboratory blood work done at the health center?

Yes. You are encouraged to utilize the health center for not only the laboratory work ordered by the providers in the health center, but also for laboratory orders from a provider outside of the health center – even if you decide not to make the health center your “Medical Home.” Results of the laboratory testing ordered by a provider outside of the health center will be electronically sent to that provider. By having your laboratory work done at the health center, your medical needs will be met, you will have no out of pocket expense, and you will save your employer’s health plan money.

FAQ's (cont.)

Will the Health center be able to provide my annual physical examinations?

Yes. The health center will have the equipment to meet most of the needs associated with your physical examinations that you have received at your physician's office – both men and women.

Will the Health center staff help me with my condition management and lifestyle management issues?

Yes. There will be an "onsite" nurse educator in the health center who will be dedicated to assisting all participants with their condition and lifestyle issues. The physician and nurse will partner with you to maximize the quality of your health and wellness.

What if I get sick at work and need to see the doctor but do not have an appointment?

You can either call the health center directly or stop by and see if there are any available appointments. The staff will do their very best to make sure you are able to get in to see the doctor as soon as possible but it is always best to make an appointment.

About the health center staff

For whom will the health center employees work?

An independent management company – WeCare tlc – will be responsible for recruiting, hiring and managing the health center employees. The employees will be WeCare tlc employees – not your employer.

Are the staff experienced?

WeCare tlc strives to provide the health center with experienced staff. Your health is important to us and we are committed to provide you the best possible care and service.